

Summary of AIFS Program Cancellation Policy

AIFS will put details of their cancellation policy on their website and it is your responsibility to be familiar with them. AIFS will also recommend that you consider purchasing optional trip interruption or cancellation insurance and they will provide a link to CISI, a company they consider to be reputable: www.culturalinsurance.com. CISI is not affiliated with SRJC, and questions about such insurance should be made directly to the company.

Here's a summary of what you should know if the program were to be cancelled by either AIFS or SRJC due to circumstances beyond their control (including, but not limited to, pandemics):

- If the program were to be cancelled before November 8, 2024, everyone will receive a refund of their \$450 deposit plus any payments made. SRJC will therefore do everything they can to make any hard decisions before Nov. 8 to assure no economic risk to anyone. After Nov. 8, if the program is still open, it is because both SRJC and AIFS have every reason to believe that the program will happen, but we cannot make any guarantees.
- If the program were to be cancelled after Nov. 8, 2024 but before Dec. 6, 2024, all fees paid *except the \$450 deposit* will be refunded.
- If the program were to be cancelled after Dec. 6 (including once the program has started), students will only receive recoverable costs. What this means: AIFS must make payments in advance for many program components such as housing, transportation, and excursions, etc. In the event of cancellation, AIFS will endeavor to obtain refunds from suppliers and pass any recovered costs on to the students.
- For this reason, AIFS recommends optional trip interruption or cancellation insurance. You can research this on your own, or check out the company that AIFS recommends: Cultural Insurance Services International (CISI), at www.culturalinsurance.com. AIFS will provide you with a link and you will be able to purchase a plan directly through the CISI website.